

## VOICE MAIL SERVICE

	<u>Residential</u>	<u>Business</u>
Order/Activation Charge, per order per line	\$5.00	\$5.00
	<u>Monthly Rate</u>	
	<u>Residential</u>	<u>Business</u>
Voice Mail – Basic, per line	\$3.95	\$3.95
Voice Mail – Enhanced, per line	\$4.95	\$4.95
Voice Mail – Additional Boxes (Requires Voice Mail Service)	\$1.00	\$1.00

### VOICE MAIL SERVICE – BASIC

Consists of automated telephone call answering with a maximum greeting length of one (1) minute, maximum message length of five (5) minutes each, message storage of up to ten (10) messages, with a maximum message retention of up to fourteen (14) days.

### VOICE MAIL SERVICE – ENHANCED

Consists of automated telephone call answering with a maximum greeting length of two (2) minutes, maximum message length of ten (10) minutes each, message storage of up to fifty (50) messages, with a maximum message retention of up to thirty (30) days.

### VOICE MAIL – ADDITIONAL MAIL BOXES

Allows for messages to be separated on one voice mail service to different voice mail boxes.

The Company does not guarantee the storage or retrieval of any voice mail greeting or message. Except for gross negligence or wanton or willful misconduct by the Company, the Company shall not be liable for any direct damages, and in no case shall the Company be liable for consequential, incidental, indirect or special damages. The sole liability of the Company due to errors, omissions or mistakes associated with Voice Mail shall be to refund the non-recurring charge associated with the failed feature, if any was paid.