



Leon Directory

How to Reach US

Customer Service 224-2211
866 814-2516

Office Hours: 8:00 am - 5:00 pm

Mail Payments to: PO Box 171
Roslyn, WA 98941-0171

Idaho and Washington State Relay Services

Dial 711
HCO 800 833-6388
TTY 800 833-6388
Voice 800 833-6384
Spanish (V/TTY) 877 833-6399
(Voice) 877 833-6398
Speech to Speech 877 833-6341
Telebraille 800 833-6385

HCO: Hearing-Carry-Over (HCO) allows hearing individuals with very limited or no speech capability to type his or her conversation for the Communications Assistant to read aloud to the hearing person. The HCO user hears the other party's response. HCO requires a specially designed telephone.

Call Before You Dig! 811

Directory Assistance 411

Road Conditions and Travel Information 511

Emergency Numbers

Emergency Dial 911
TTY, TDD Users 911

After the 911 dispatcher answers the call, pressing the space bar may help you inform the dispatchers this is a TTY call.

Child Abuse 911

Poison Control 800 222-1222
TTY 800 222-1222

Suicide Prevention 800 273-TALK
(800 273-8255)
TTY 800 799-4TTY
(800 799-4889)

www.suicidepreventionlifeline.org

National Runaway Switchboard
800 RUNAWAY
(800 786-2929)

www.1800runaway.org



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Community Service Numbers

CITY OF GENESSEE

City Hall	285-1621
Fire Department (emergency only)	911
Fire Department (non-emergency)	285-1621
Police Department (emergency only)	911
Police Department (non-emergency)	285-1314

COUNTY OF LATAH

District Court	883-2255
Public Health Department	882-7506
Sheriff (emergency only)	911
Sheriff (other business)	883-2216

COUNTY OF NEZ PERCE

Courthouse (all departments)	799-3195
District Court	799-3040
Public Health Department	799-3094
Sheriff (emergency only)	911
Sheriff (other business)	799-3134

NEZ PERCE TRIBE OF IDAHO

Administration Department	843-7389
Education Department	621-4610
Department of Natural Resources	843-7400
Social Service Administration	843-2463

FBI

206 622-0460

FIRE DEPARTMENTS - OTHER

EMERGENCY ONLY	911
Genesee Fire Department	285-1621

FOREST SERVICE

Forest Fire Reports only	800 562-6010
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GENESEE SCHOOL DISTRICT #282

Superintendent's Office	285-1161
Elementary School	285-1161
High School	285-1162



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Ordering Inland Telephone Service

To order Telephone service, contact your local office at
at 208 224-2211 or 866 814-2516

Service Deposit Requirements

A Service Deposit may be required if:

- > The applicant has had service discontinued by any telecommunications company.
- > The applicant has an unpaid, overdue balance owing to a telecommunication company.
- > The applicant has received two or more delinquency notice during the last twelve (12) months.
- > The applicant's service is being restored following a discontinuation for nonpayment or acquiring service through deceptive means.

Billing Statement

Billing statements are rendered on the 1st day of each month and due on the 15th of each month. The monthly charge for local telephone service is billed one month in advance. Long distance usage is assessed from the previous month. If your account becomes delinquent, you will receive a written notice of pending discontinuance of service.

Late Fee

A late payment fee may be applied to any balance carried over to the next billing month.

Payment Arrangement

If payment in full cannot be made and you wish to make payment arrangements, contact our office. We will work with you to set up a tailored payment plan.

Service Outages

Please contact our office to report a service outage or interruption to your service.

Complaints

If you have a complaint about service or would like to dispute a charge on your bill, please contact a Customer Service Representative. If you are not satisfied with the response from the Customer Service Representative, please ask to speak with a Supervisor. If you feel that your complaint has not been resolved, you may request assistance from the Washington Utilities and Transportation Commission (WUTC) for further review. Service will not be discontinued during any part of this complaint procedure if all undisputed charges are paid.

WUTC Complaints by mail:

Washington Utilities and Transportation Commission
PO Box 47250
1300 S Evergreen Park Dr SW
Olympia, WA 98504-7250

WUTC Complaints by phone: 800 562-6150

or by email to: consumer@utc.wa.gov

LIFELINE NOTICE

Do you qualify for discounted monthly service?

Lifeline Discounts

Inland Telephone Company (d/b/a Inland Networks) customers may be eligible to currently save \$9.25 per month through the Federal Lifeline Program and, for Washington residents, up to \$8.00 per month through the Washington Telephone Assistance Program (WTAP)(administered through the Washington Department of Social and Health Services (DSHS)) or, for Idaho residents, \$3.50 per month through the Idaho Telecommunications Service Assistance Program (ITSAP)(administered through the Community Action Partnership Association of Idaho(CAPAI)).

Qualifying for Federal Lifeline

Customers may qualify for Federal Lifeline assistance if they are currently participating in one or more of the following assistance programs:

- » Medicaid
- » Supplemental Security Income (SSI)
- » Temporary Assistance for Needy Families (TANF)
- » Federal Public Housing Assistance (FPHA) or Section 8
- » Supplemental Nutrition Assistance Program (SNAP)(Food Stamps)
- » Low Income Home Energy Assistance Program (LIHEAP)
- » National School Lunch Program's Free Lunch Program

Additionally, customers may qualify for Federal Lifeline if their total household income is at or below 135% of the Federal Poverty Guideline.

Customers who are also residents of federally recognized Tribal Lands may qualify for additional Federal Lifeline support of up to \$25 per month and may qualify for Lifeline under the assistance programs listed above or if they currently participate in one or more of the following assistance programs:

- » Bureau of Indian Affairs General Assistance
- » Tribally Administered Temporary
- » Assistance for Needy Families (TTANF)
- » Head Start (must satisfy income qualifying standard)
- » Food Distribution Program on Indian Reservations (FDPIR)

Signing-Up for Lifeline Service

If you believe that you may qualify for Federal assistance, you must complete an application that can be obtained from a Customer Service Representative at 1-800-462-4578.

For State assistance, Inland Telephone Company still asks that you complete an application however, qualifying for State assistance must be done through the applicable State agency; Washington DSHS for Washington residents and CAPAI for Idaho residents.

Additional Information

For additional information about the Federal Lifeline program, please visit www.usac.org/li.

Important Information

Lifeline assistance is a government assistance program that provides only eligible consumers with discounted service that is non-transferable and is available for only one discount per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. The Lifeline assistance is only available in areas where the company has Eligible Telecommunications Carrier status. The Federal Communications Commission has mandated that all recipients of Federal Lifeline certify their eligibility annually.

Optional Calling Features

Call Waiting

Customer receives a tone while on a call which indicates a second incoming call. A flash of the hook switch puts the 1st party on hold and retrieves the second call.

Three Way Calling

Allows customer to conference with two people in different locations at the same time.

Automatic Recall

Allows you to redial the last number that called you by hitting *69 to activate or deactivate.

Account Code Forced

Customer must enter a code which is recognized by the system, thereby allowing the use of the phone.

Anonymous Call Rejection**

By hitting *77, all incoming calls not identified by number or name & number will be rejected unless the called party uses *87 to unblock call rejection.

Selective Call Acceptance**

Key *64 to activate, *84 to deactivate. Allow you to accept calls from numbers you select.

Voice Mail

Two minute greeting, messages up to 10 minutes in length, storage of 50 messages up to 30 days.

To listen to your voicemail from home:
From your home phone, dial *22 or 649-2099
Enter your password

To listen to voicemail from another number:
Call your home phone number
When voicemail picks up, dial *, then your password

Call Forwarding

Allows customer to route incoming calls to another number. Options include: call forward on busy, call forward no answer, call forward remote activation, call forward variable and call forward variable timed.

Speed Calling: Choice of 8 or 30

Customer can reduce the time spent dialing frequently used numbers by programming one or two digits on their keypad to automatically dial the number for them.

Toll Denial

Customer's phone is blocked from making 0-plus or 1-plus long distance calls. Does not block 1-800 calls.

Account Code Verified

Allows customer to change service options. For example, long distance capabilities by entering an account code prior to dialing out.

Automatic Call Back

Allows you to redial the last number that you called by hitting *66 to activate or deactivate.

Selective Call Rejection**

Key *60 to activate, *80 to deactivate. Allow you to reject calls from numbers you select.

Caller ID

Identifies the number, or name and number of incoming callers, before you answer your phone.

Teen Line Service (Residential customers only)

Two phone numbers, two distinctive rings, two directory listings.

Preference Line Service (Business customers only)

Two phone numbers, two distinctive rings, two directory listing.

** Compliments Caller ID

<u>Name</u>	<u>Address</u>	<u>Telephone Number</u>
Anderson William V	1262 Sprenger Rd Genesee	(208)224-6916
Ashburn Douglas H	Genesee Id	(208)224-6930
Cook Mark And Rena		(208)224-6935
Dickman David		(208)224-6907
Douglas David		(208)224-6922
Druffel Scott	21001 Leon Rd Genesee	(208)224-6946
Flodin Art	1231 Grieser Rd Genesee	(208)224-6921
Inland Networks		(208)224-2211
Lenore		(208)836-2211
Uniontown		(509)229-2211
Inland Internet Co Technical Support		(509)229-4600
Inland Internet Co Technical Support		(509)229-4638
Call Before You Dig		(811) -
Krick Alan & Debbie	12708 Hillside Rd Genesee	(208)224-6943
Meyer Brad	17150 Leon Rd Genesee	(208)224-6937
Moser Greg	3195 Highway 95 Genesee Id	(208)224-6915
Parks Ronald & Becky	12929 Cow Creek Rd Genesee	(208)224-6959
Reisenauer Jerome F	1099 Sprenger Rd Genesee	(208)224-6933
Sass David & Karen	1271 Sprenger Rd Genesee	(208)224-6906
Stout Brad & Shannon	21795 Access Rd Genesee	(208)224-6909
Stout Dan	21766 Access Rd Genesee	(208)224-6949
Stout Dan L	1090 Wolf Rd Moscow	(208)224-6912
Stout Stacey	21766 Access Rd Genesee	(208)224-6914
Webber T		(208)224-6953
Weber Greg	19874 Leon Rd Genesee	(208)224-6945
Weber Gregory G Fax	19874 Leon Rd Genesee	(208)224-6950
Welfare Scott A	Genesee	(208)224-6928
Wilkinson J		(208)224-6903
Wolf Clifford	1010 Wolf Rd Moscow Id	(208)224-6911