



Prescott Directory

How to Reach US

Customer Service 849-2211
866 814-2516

Office Hours: 8:00 am - 5:00 pm

Mail Payments to: PO Box 171
Roslyn, WA 98941

Washington State Relay Services

Dial 711
HCO 800 833-6388
TTY 800 833-6388
Voice 800 833-6384
Spanish (V/TTY) 877 833-6399
(Voice) 877 833-6398
Speech to Speech 877 833-6341
Telebraille 800 833-6385

HCO: Hearing-Carry-Over (HCO) allows hearing individuals with very limited or no speech capability to type his or her conversation for the Communications Assistant to read aloud to the hearing person. The HCO user hears the other party's response. HCO requires a specially designed telephone.

Call Before You Dig! 811

Directory Assistance 411

Road Conditions and Travel Information 511

Emergency Numbers

Emergency Dial 911
TTY, TDD Users 911

After the 911 dispatcher answers the call, pressing the space bar may help you inform the dispatchers this is a TTY call.

Child Abuse 911

Poison Control 800 222-1222
TTY 800 222-1222

Suicide Prevention 800 273-TALK
(800 273-8255)
TTY 800 799-4TTY
(800 799-4889)

www.suicidepreventionlifeline.org

National Runaway Switchboard

800 RUNAWAY
www.1800runaway.org (800 786-2929)



Precott Directory

Community Service Numbers

CITY OF PRESCOTT

Town Hall	849-2262
Fire Department (emergency only)	911
Fire Department (non-emergency)	849-2262
Library	849-2411
Parks/Pool	849-2214
Police Department (emergency only)	911
Sheriff Department (non-emergency)	527-3268

COUNTY OF WALLA WALLA

County Departments-Switchboard	525-2505
District Court	524-2760
Health Department	524-2650
Public Health Department	524-2650
Sheriff (emergency only)	911
Sheriff (other business)	524-5400

COUNTY OF COLUMBIA

District Court	382-4812
Public Health Department	382-2181
Sheriff (emergency only)	911
Sheriff (other business)	382-1100

FBI

206 622-0460

FIRE DEPARTMENTS - OTHER

EMERGENCY ONLY	911
Columbia County Fire District #3	382-4281
Starbuck Fire District 1	399-2311
Walla Walla Fire District #3	629-2353
Waitburg Fire Department	382-2518

PRESCOTT SCHOOL DISTRICT

District Office	849-2217
Elementary School	849-2217
High School	849-2215

VISTA HERMOSA ELEMENTARY

Administration Office	749-2138
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JUBILEE LEADERSHIP ACADEMY

Administration Office	749-2103
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Ordering Inland Telephone Service

To order Telephone service, contact your local office at
at 509 849-2211 or 866 814-2516

Service Deposit Requirements

A Service Deposit may be required if:

- > The applicant has had service discontinued by any telecommunications company.
- > The applicant has an unpaid, overdue balance owing to a telecommunication company.
- > The applicant has received two or more delinquency notice during the last twelve (12) months.
- > The applicant's service is being restored following a discontinuation for nonpayment or acquiring service through deceptive means.

Billing Statement

Billing statements are rendered on the 1st day of each month and due on the 15th of each month. The monthly charge for local telephone service is billed one month in advance. Long distance usage is assessed from the previous month. If your account becomes delinquent, you will receive a written notice of pending discontinuance of service.

Late Fee

A late payment fee may be applied to any balance carried over to the next billing month.

Payment Arrangement

If payment in full cannot be made and you wish to make payment arrangements, contact our office. We will work with you to set up a tailored payment plan.

Service Outages

Please contact our office to report a service outage or interruption to your service.

Complaints

If you have a complaint about service or would like to dispute a charge on your bill, please contact a Customer Service Representative. If you are not satisfied with the response from the Customer Service Representative, please ask to speak with a Supervisor. If you feel that your complaint has not been resolved, you may request assistance from the Washington Utilities and Transportation Commission (WUTC) for further review. Service will not be discontinued during any part of this complaint procedure if all undisputed charges are paid.

WUTC Complaints by mail:

Washington Utilities and Transportation Commission
PO Box 47250
1300 S Evergreen Park Dr SW
Olympia, WA 98504-7250

WUTC Complaints by phone: 800 562-6150

or by email to: consumer@utc.wa.gov

LIFELINE NOTICE

Do you qualify for discounted monthly service?

Lifeline Discounts

Inland Telephone Company (d/b/a Inland Networks) customers may be eligible to currently save \$9.25 per month through the Federal Lifeline Program and, for Washington residents, up to \$8.00 per month through the Washington Telephone Assistance Program (WTAP)(administered through the Washington Department of Social and Health Services (DSHS)) or, for Idaho residents, \$3.50 per month through the Idaho Telecommunications Service Assistance Program (ITSAP)(administered through the Community Action Partnership Association of Idaho(CAPAI)).

Qualifying for Federal Lifeline

Customers may qualify for Federal Lifeline assistance if they are currently participating in one or more of the following assistance programs:

- » Medicaid
- » Supplemental Security Income (SSI)
- » Temporary Assistance for Needy Families (TANF)
- » Federal Public Housing Assistance (FPHA) or Section 8
- » Supplemental Nutrition Assistance Program (SNAP)(Food Stamps)
- » Low Income Home Energy Assistance Program (LIHEAP)
- » National School Lunch Program's Free Lunch Program

Additionally, customers may qualify for Federal Lifeline if their total household income is at or below 135% of the Federal Poverty Guideline.

Customers who are also residents of federally recognized Tribal Lands may qualify for additional Federal Lifeline support of up to \$25 per month and may qualify for Lifeline under the assistance programs listed above or if they currently participate in one or more of the following assistance programs:

- » Bureau of Indian Affairs General Assistance
- » Tribally Administered Temporary Assistance for Needy Families (TTANF)
- » Head Start (must satisfy income qualifying standard)
- » Food Distribution Program on Indian Reservations (FDPIR)

Signing-Up for Lifeline Service

If you believe that you may qualify for Federal assistance, you must complete an application that can be obtained from a Customer Service Representative at 1-800-462-4578.

For State assistance, Inland Telephone Company still asks that you complete an application however, qualifying for State assistance must be done through the applicable State agency; Washington DSHS for Washington residents and CAPAI for Idaho residents.

Additional Information

For additional information about the Federal Lifeline program, please visit www.usac.org/li.

Important Information

Lifeline assistance is a government assistance program that provides only eligible consumers with discounted service that is non-transferable and is available for only one discount per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. The Lifeline assistance is only available in areas where the company has Eligible Telecommunications Carrier status. The Federal Communications Commission has mandated that all recipients of Federal Lifeline certify their eligibility annually.

Optional Calling Features

Call Waiting

Customer receives a tone while on a call which indicates a second incoming call. A flash of the hook switch puts the 1st party on hold and retrieves the second call.

Three Way Calling

Allows customer to conference with two people in different locations at the same time.

Automatic Recall

Allows you to redial the last number that called you by hitting *69 to activate or deactivate.

Account Code Forced

Customer must enter a code which is recognized by the system, thereby allowing the use of the phone.

Anonymous Call Rejection**

By hitting *77, all incoming calls not identified by number or name & number will be rejected unless the called party uses *87 to unblock call rejection.

Selective Call Acceptance**

Key *64 to activate, *84 to deactivate. Allow you to accept calls from numbers you select.

Voice Mail

Two minute greeting, messages up to 10 minutes in length, storage of 50 messages up to 30 days.

To listen to your voicemail from home:
From your home phone, dial *22 or 649-2099
Enter your password

To listen to voicemail from another number:
Call your home phone number
When voicemail picks up, dial *, then your password

Call Forwarding

Allows customer to route incoming calls to another number. Options include: call forward on busy, call forward no answer, call forward remote activation, call forward variable and call forward variable timed.

Speed Calling: Choice of 8 or 30

Customer can reduce the time spent dialing frequently used numbers by programming one or two digits on their keypad to automatically dial the number for them.

Toll Denial

Customer's phone is blocked from making 0-plus or 1-plus long distance calls. Does not block 1-800 calls.

Account Code Verified

Allows customer to change service options. For example, long distance capabilities by entering an account code prior to dialing out.

Automatic Call Back

Allows you to redial the last number that you called by hitting *66 to activate or deactivate.

Selective Call Rejection**

Key *60 to activate, *80 to deactivate. Allow you to reject calls from numbers you select.

Caller ID

Identifies the number, or name and number of incoming callers, before you answer your phone.

Teen Line Service (Residential customers only)

Two phone numbers, two distinctive rings, two directory listings.

Preference Line Service (Business customers only)

Two phone numbers, two distinctive rings, two directory listing.

** Compliments Caller ID

<u>Name</u>	<u>Address</u>	<u>Telephone Number</u>
Adams Walsh Patricia	Prescott	(509)849-2264
Adams-Warnock Patricia	6684 E Highway 124 Prescott	(509)849-2264
Ankrom Meg & Douglas	1545 E Highway 124 Prescott	(509)849-2771
Beckman Robert & Leslie	17452 N Highway 125 Prescott	(509)849-2261
Beckman Todd & Tami	207 N D St Prescott	(509)849-2814
Brown J		(509)849-2451
Bryan Heather		(509)849-2248
Card Robert W	303 W Third St Prescott	(509)849-2268
Carver Rex	103 N D St Prescott	(509)849-2735
Conlee Lenthal & Sandra	305 S B St Prescott	(509)849-2295
Cook Ted	402 Touchet St Prescott	(509)849-2884
Daniels Ben	Prescott	(509)849-2636
Deruwe Mike	201 E Fourth St Prescott	(509)849-2651
Dorsey George	4728 Mcfeeley Rd Prescott	(509)849-2855
Doug Warnock Consulting	6684 E Highway 124 Prescott	(509)849-2264
Eggers Sally Ann	205 E Third St #1 Prescott	(509)849-2450
Ellison Rick	PO Box 183 Prescott	(509)849-2404
Erwin Michael & Victoria	5793 Smith Springs Rd Prescott	(509)849-2888
Fletcher Greg		(509)849-2716
Fletcher Markus		(509)849-2358
Fletcher S		(509)849-2720
Ford Allen & Scott		(509)849-2819
Ford Allen & Scott		(509)849-2824
Garrow Don & Denice	207 Barger Rd Prescott	(509)849-2208
Grant Dan Shop	Prescott	(509)849-2276
Grant Mark S	Prescott	(509)849-2772
Grant Monesa		(509)849-2243
Grumbein S	102 Fields Gulch Rd Waitsburg	(509)849-2419
Hall Jerald	1428 Fountain Springs Rd Prescott	(509)849-2873
Hartwig Eric		(509)849-2312
Hecock Gary		(509)849-2229
Heimbigner Steven	207 S C St Prescott Wa	(509)849-2642
Hermanns	108 S A St Prescott	(509)849-2247
Hermanns E A	113 N A St Prescott Wa	(509)849-2633
Hermanns Ernest & Pat	108 S E St Prescott Wa	(509)849-2249
Hillcrest Farms	4063 Smith Springs Rd Prescott	(509)849-2865
Hillweg Bob		(509)849-2666
Inland Networks	211 S Montgomery Uniowntown	(509)849-2211
Inland Internet		(509)849-4638
Call Before You Dig		
Jacobson Bob & Val	115 S A St Prescott	(509)849-2760
Jacobson Dan	627 Smith Springs Rd Prescott Wa	(509)849-2835
Kent Land Company Inc	Prescott	(509)849-2266
Kimball Alison		(509)849-2200
Lane Kit	2361 Lyons Ferry Rd Prescott	(509)849-2253
Lockard Steve & Valerie		(509)849-2405
Mayberry Justin	291 E Fourth St Prescott	(509)849-2638
Mayberry Tim & Barbara	105 W Third St Prescott Wa	(509)849-2846
Miller T		(509)849-2326
Morasch D	P O Box 171 Prescott	(509)849-2693
Northwest Grain Growers Inc	105 S F St Prescott	(509)849-2233
Oliver Chris & Katie		(509)849-2396
Paulson Brian T	205 E Third St Prescott	(509)849-2234
Peters K S	142 Barger Rd Prescott	(509)849-2224
Peterson Les		(509)849-2877
Piper Heidi	PO Box 215 Prescott	(509)849-2433
Pope Raymond		(509)849-2481
Potts Brent	213 N E St Prescott Wa	(509)849-2688
Prescott City Of-	108 S D St	(509)849-2262
Prescott City Of-Fax	108 S D St Prescott	(509)849-2762
Prescott Park & Rec Office	101 S D St Prescott	(509)849-2314
Prescott Schools	High School	(509)849-2215
Prescott Schools	Superintendent Office	(509)849-2216
Prescott Schools	Garage	(509)849-2219
Prescott Schools Business Office	207 S A St Prescott	(509)849-2217
Prescott Swimming Pool		(509)849-2214
Proudfoot Paul & Jason	14329 N Highway 125 Prescott	(509)849-2437
Reavis Kip	147 Skyrocket Rd Prescott	(509)849-2618
Schrey Mae	399 Rogers Rd Prescott	(509)849-2828
Scott Gorham	Po Box B Walla Walla	(509)849-2236
Shull K		(509)849-2290
Skeeters Michael & Susan	105 S C St Prescott	(509)849-2825
Smith Dean	Prescott	(509)849-2659
Smith William R	Prescott	(509)849-2817

<u>Name</u>	<u>Address</u>	<u>Telephone Number</u>
Stillman C & J		(509)849-2336
Stowers Tyson & Anna		(509)849-2359
Stueckle Jacob		(509)849-2351
Talbot Lewis		(509)849-2749
Taylor Shirley C	101 W Fourth St Prescott Wa	(509)849-2626
Thomas J W (Mike)	4063 Smith Springs Rd Prescott	(509)849-2865
Thomas Joe & Jill	1958 Ibberson Rd Prescott Wa	(509)849-2619
Thomas L & J	Prescott	(509)849-2634
Thomas Michael Wade	5168 Smith Springs Rd Prescott	(509)849-2292
Tompkins Mary Grant		(509)849-2696
Tonne Jerry C	142 Barger Rd Prescott	(509)849-2224
Tuxedo Bar & Grill	105 S D St Prescott	(509)849-2244
United States Government	106 S D St Prescott	(509)849-2257
Venn Douglas E & Maria	Prescott	(509)849-2476
W W F P D #7	Po Box 29 Prescott	(509)849-2662
Walker Mary		(509)849-2386
Walla Walla Farmers Co-Op Agronomy		(509)849-2231
Walla Walla Rural Library District	103 S D St Prescott	(509)849-2411
Warnock Doug Consulting	6684 E Highway 124 Prescott	(509)849-2264
Warnock W Doug	6684 E Highway 124 Prescott	(509)849-2264
Wildey Cody		(509)849-2744
Wong John	5621 Pettyjohn Rd Prescott	(509)849-2357