

Billing Information

In compliance with Federal Communications Commission's (FCC) guidelines designed to provide enhanced protection of your Customer Proprietary Network Information (CPNI), we require that you create a 6 to 10-place alphanumeric password. When you call our office to ask for information about your account, you will be required to remember your password or the answers to the security questions.

Account Holders Name(s) _____

Telephone Number(s) _____ Account(s) _____

Password _____

Security Questions (must answer at least two):

What city were you born in? Answer: _____

What was your first pet's name? Answer: _____

What is your favorite color? Answer: _____

Authorized Users and Disclosure

I am authorizing the following persons to have access to the telephone account and make changes on my behalf.

Name: _____ Phone No.: _____

BILLING POLICY

Inland Networks (services provided by Inland Telephone Company, Inland Long Distance Company, Inland Internet and Inland Security)(where applicable) provides a combined monthly statement; all services will be in one billing statement. On the first page of the statement, there will be a total for each service and a combined total. The details for each service will be on the subsequent pages. Unless otherwise specified by you, your payment will be applied in the following order (as applicable): 1) Inland Telephone Company; 2) Inland Long Distance Company; 3) Inland Internet, and; 4) Inland Security. Should you elect to subscribe to multiple services, as a customer, you have the option of receiving separate billing statements; a billing statement for each service. Inland Networks does not charge for paper billing statements for telephone and long distance service or combined statements that include telephone service within its regulated service areas. Inland Networks charges \$5.00 per billing statement for Internet, Security, or any other service that a paper billing statement is rendered for a customer. Inland Networks encourages customers to "go green" and go paperless.

One Billing Statement Yes No

BILLING STATEMENT – PAPER OR ELECTRONIC?

Do you want to receive a paper bill or electronic bill (Ebill)? (Please mark one) Paper Ebill

If you have selected Ebill, please enter your e-mail address. After your first log-in, you will enter your password.

EMAIL ADDRESS: _____

I/we fully understand that by signing this application, I am authorizing the above changes to my account and I/we are responsible for payment of all charges to my account.

Inland Telephone Company is an equal service provider and does not unlawfully discriminate on the basis of race, sex, age, religion, national origin, marital status, veteran status or any other basis prohibited by federal, state or local law.

I/we certify to the truth of my statements, that the above information is true and accurate.

Signature of Account Holder _____ Date _____

Signature of Account Holder _____ Date _____